BLACK BOX®

Maintenance Program

A Maintenance Program Keeps Your Radian Flex System Up-to-Date
With the Latest Software and Operating at Peak Performance

4 Reasons to Consider a Radian Flex Maintenance Program:

1. Keep your Radian Flex system up-to-date with instant access to the must-have features and productivity benefits offered by the latest Radian Flex software releases.

2. If you have questions or run into issues, Maintenance Program customers get full access to Black Box technical support and customer service team.

3. With a remote assessment and system optimization sessions the Black Box customer support team will review your hardware and customize your system to not only enhance operational efficiency, but better fit your organization's needs.

4. Our Maintenance Program offers total flexibility with your service licenses - meaning you're free to swap licenses based on use and operational needs. (EG: if you have two Radian Flex XD Browser licenses but only need one, you can trade the extra license in for a Radian Flex XD Streamer license at no additional cost.)

Unlock the Latest Features and Benefits:

· **Radian Flex XD Browser:** Manage ultra high-resolution web content using browser tabs.

· **Radian Flex dvLED Resolution Control:** Plug-and-play LED display support regardless of display resolution.

· **Radian Flex XV Advanced Layout:** Robust screen size, resolution and orientation flexibility.

· **Radian Flex XA User Access Control:** User authentication system for access control, authorization levels and activity tracking.

· **Radian Flex XD IP Streamer:** Enables the use of the latest hardware acceleration technologies.

· **Radian Flex XD Streamer:** Adds support for UHD content streaming and full resolution viewing on video wall.

· **Radian Flex FS Fail Safe Redundancy:** Keeps the video wall operational if one controller fails.

· **Radian Flex XCAST Remote Broadcast:** Enables collaboration with multiple Radian Flex installations around the world

· **Radian Flex XC Remote Operator:** Single or multiple users can control a wall from any location.

A 1-year maintenance agreement is included with the initial purchase of a Radian Flex software system.

New features that require a separate license are not provided to end users free of charge. Applications like Radian Flex dvLED Synchronization require an additional license that must be purchased separately.

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